

Amendments to the Claims:

Kindly amend the claims as follows:

1. (previously amended): A computer based system for reducing user errors in ordering freight services comprising:

- a) a server computer;
- b) a distributed network connected to the server computer;
- c) a user computer connected to the distributed network which can interact with the server computer;
- d) a database on the server computer containing accessorial service information; and
- e) programs or software for sequentially displaying a plurality of accessorial services and requiring the user to address each of said accessorial services offered and to accept or decline said accessorial services wherein said services comprise two or more of the following: arrival notification, construction site, inside delivery, liftgate service, residential delivery, residential pickup, and Saturday pickup.

2. (original): The system of claim 1 wherein each accessorial service must be addressed individually.

3. (original): The system of claim 2 wherein the user is not permitted to complete the

c) transaction until each service has been addressed.

6. (original): The system of claim 1 wherein the accessorial services are presented as a list.

14. (new): A internet-based system for ordering freight services comprising

15 a server computer system which includes

(i) one or more pages which, when viewed on a user computer system, allow a user to enter a freight delivery service request including at least source and destination zip codes, class, weight and accessorial services;

(ii) one or more pages which, when viewed on a user computer system, allow a user to schedule a shipment including at least a shipping and receiving address, a ready date, invoice information and member discount information; and

(iii) one or more pages which, when viewed on a user computer system, permit a user to review status of shipments made by the user.

16 15. (new): The internet-based system of claim 14 where the server computer system further comprises one or more pages which, when viewed on a user computer system, allow the printing of a bill of lading.

17 16. (new): The internet-based system of claim 14 where the server computer system

further comprises one or more pages which, when viewed on a user computer system, permit the user to create an invoice to send to another party.

mn 18¹⁵ (new): The internet-based service of claim ~~14~~ where the server computer system further comprises one or more pages which, when viewed on a user computer system, permit the user to print management reports. *mn*

mn 19¹⁸ (new): A method for obtaining rates and initiating shipping via an internet web-site comprising the steps of:

presenting at least one internet page to a user to collect initial shipment information including class, weight, source and destination;

presenting at least one internet page to the user to display cost information to said user based on said initial shipment information;

3 presenting at least one internet page to the user to allow said user to schedule a shipment based on source and destination information, said initial shipment information and said cost information;

presenting at least one internet page to the user to allow said user to schedule a ready date and time of shipment.

mn 20¹⁹ (new): The method of claim ~~18~~ further comprising the step of presenting at least one internet page to the user to allow the user to track said shipment.

mn 21²⁰ (new): A web-based software system for reducing user errors in ordering freight

services comprising:

a database of accessorial services offered in conjunction with a freight shipment process, said freight shipment process including quoting, ordering and completing said shipment; and

a web site with a plurality of web pages, one or more of said web pages sequentially displaying a plurality of accessorial services and requiring the user to address each of said accessorial services offered to accept or decline each of said accessorial services before completing said freight ordering services.

